TRIBHUVAN UNIVERSITY Faculty of Management Office of the Dean



Bachelor of Travel and Tourism Management (BTTM)

Curriculum

(Four Years Program)

Effective from 2023 Intake

TRIBHUVAN UNIVERSITY

Faculty of Management

INTRODUCTION TO FACULTY OF MANAGEMENT

The Faculty of Management (FoM), Tribhuvan University, has its ultimate objective of educating students for professional pursuits in business, industry and government. It is further dedicated to contributing to an increase in the knowledge and understanding of business and public administration. FOM aims at developing networks with management institutes across the globe to exchange new knowledge and technology. It continuously brings innovation to promote cost-effective, socially relevant and technology-based educational programs in Nepal.

Similarly, the FOM offers bachelor-level programs - Bachelor of Business Studies (BBS), Bachelor of Travel and Tourism Management (BTTM), Bachelor of Hotel Management (BHM), Bachelor of Information Management (BIM), Bachelor of Business Administration (BBA), Bachelor of Public Administration (BPA), Bachelor of Mountaineering Studies (BMS), Bachelor of Business Administration - Finance (BBA-F). It also has Post Graduate Diploma in Police Sciences (PGDPS).

Likewise, the FOM offers master-level programs - Master of Business Management (MBM), Master of Business Studies (MBS), Master of Public Administration (MPA), Master of Travel and Tourism Management (MTTM), Master of Hospitality Management (MHM), Master of Finance and Control (MFC), Master of Business Administration (MBA) and Master of Business Administration in Global Leadership and Management (MBA-GLM), Master of Business Administration in Information Technology (MBA-IT), Master of Business Administration - Finance (MBA-F), Master of Business Administration in Corporate Leadership (MBA-CL), Master of Business Administration in Marketing (MBA-M) and Master of Adventure Tourism Studies (MATS).

Furthermore, the FOM offers Master of Philosophy (M.Phil.) in Management and Master of Philosophy (M.Phil.) in Public Administration leading to Doctor of Philosophy (Ph.D).

GOALS

- Prepare professional managers capable of handling business in a dynamic global environment.
- Produce socially responsible and creative entrepreneurs capable of promoting business and industry for the socio-economic development of Nepal.
- Conduct research and management development programs for updating the knowledge and skills in academia and corporate world.
- Innovate and promote management programs catering to the needs of various social and economic sectors of Nepal.
- Establish linkages with leading universities and management institutes abroad and collaborate with them in development programs and their implementation in the work place.

BACHELOR OF TRAVEL AND TOURISM MANAGEMENT (BTTM) PROGRAM

Program Overview:

Tribhuvan University offers a Bachelor of Travel and Tourism Management (BTTM) program through its Faculty of Management. This degree program is designed by experts in academia and the industry, covering management, tourism, and hospitality. The course envisions preparing skilled

professionals to meet the needs of the global, national and local tourism market. The program combines practical skills, business knowledge, and an entrepreneurial mindset to make a positive impact on the tourism industry.

Program Objectives:

The BTTM program has been designed to prepare the students to enter the tourism industry. The program envisions meeting the following objectives:

- Gain knowledge and understanding of tourism industry and its sectorial operations both theoretically and practically
- Develop initiative, personal flexibility, cooperation and confidence within the dynamic work environment
- Develop the ability to critically reflect on tourism and its significance in the local and global context
- Learn decision-making and problem-solving skills in a range of tourism contexts;
- Develop an appreciation of economic, social and environmental issues as they impact on sustainable tourism and potential opportunities
- Learn a high standard of attitude and ethical behavior
- Develop an appreciation of the need for effective communication, interpersonal skills and teamwork within the work environment
- Prepare for further studies in travel and tourism management

Course Structure:

The BTTM program recognizes the knowledge and skills required for various jobs in the tourism industry. The program course structure is classified into four main components: the compulsory courses; the core courses; industrial attachment and placement; and project work; and the elective courses.

- The Compulsory Courses are designed to provide the students with sound background for English, Principles of Management, Computer and Information Technology, Financial Accounting, Organizational Behavior and Human Resource Management, Cost and Management Accountancy, Business Finance, Nepalese Society and Politics, Entrepreneurship, Statistics, Strategic Management, and Research Methodology and Project Report.
- The Core Courses are focused on the functional areas of tourism operations and management. It includes courses of Fundamentals of Travel and Tourism, Values and Spirituality in Tourism, Hospitality Operations and Management, Tourism in Nepal, Travel Service Operations and Management, Airlines Ticketing and Fare Construction, Adventure Tourism, Tourism Marketing, Language: French/Chinese, Global Distribution System E-ticketing, Sustainable Tourism Management, Tour Guiding and Interpretation, Tourism Destination Development and Management, Electronic Tourism, Air Cargo Management, MICE Tourism, Tourism Economics, Eco-Tourism, Tourism Geography, Tourism Planning and Policies, Tourism Legislation, Cultural Tourism.
- Students are also required to study an Elective Course in one of the allied areas of tourism industry. The Elective course offered under the program includes Tourism and Aviation, Spiritual Tourism, Airlines Operations and Management and Travel Photography and Videography.

• Students are required to acquire actual work experience through industrial attachment and internship report in the eighth semester. The objective of the industrial attachment is to bridge the gap between theoretical input and real-life work experiences. In the eighth semester, students have to engage in industrial attachment. Finally, the students are required to prepare an internship report and defend through Viva-voce for graduation.

Curricular Structure:

The BTTM Program requires completing 126 credits. The curricular structure of the program comprises of the following four separate course components:

| mpi | A. Compulsory Courses | 39 Credit |
|-----|---|-----------|
| | B. Core Courses | 72 Credit |
| | C. Industrial Attachment and Placement | 12 Credit |
| | D. Elective Course (Any One) | 3 Credit |
| | | |
| A. | Compulsory Courses | |
| | ENG 101 English I | 3 Credit |
| | MGT 101 Principles of Management | 3 Credit |
| | ITC 101 Computer and Information Technology | 3 Credit |
| | SOC 151 Nepalese Society and Politics | 3 Credit |
| | ENG 151 English II | 3 Credit |
| | ACC 151 Financial Accounting | 3 Credit |
| | MGT 151 Organizational Behavior and Human Resource Management | 3 Credit |
| | ACC 201 Cost and Management Accountancy | 3 Credit |
| | FIN 251 Financial Management | 3 Credit |
| | MGT 301 Entrepreneurship | 3 Credit |
| | STT 301 Statistics | 3 Credit |
| | RCH 351 Research Methodology and Research Project | 3Credit |
| | MGT 351 Strategic Management | 3 Credit |
| B. | Core Courses | |
| | TTM 101 Fundamentals of Travel and Tourism | 3 Credit |
| | TTM 102 Values and Spirituality in Tourism | 3 Credit |
| | TTM 103 Hospitality Operations and Management | 3 Credit |
| | TTM 151 Tourism in Nepal | 3 Credit |
| | TTM 152 Travel Service Operations and Management I | 3 Credit |
| | TTM 153 Airlines Ticketing and Fare Construction | 3 Credit |
| | TTM 201 Adventure Tourism | 3 Credit |
| | TTM 202 Tourism Marketing | 3 Credit |
| | TTM 203 Language I: French/Chinese | 3 Credit |
| | TTM 204 Global Distribution System and E-ticketing | 3 Credit |
| | TTM 205 Travel Service Operations and Management II | 3 Credit |
| | TTM 251 Language II: French/Chinese | 3 Credit |
| | TTM 252 Tour Guiding and Interpretation | 3 Credit |
| | TTM 253 Tourism Destination Development and Management | 3 Credit |
| | TTM 254 Electronic Tourism | 3 Credit |
| | TTM 301 Air Cargo Management | 3 Credit |
| | TTM 302 Tourism Economics | 3 Credit |
| | | |

| | TTM 303 Tourism Geography | 3 Credit |
|----|--|----------|
| | TTM 351 Eco-Tourism | 3 Credit |
| | TTM 352 Tourism Planning and Policies | 3 Credit |
| | TTM 353 MICE Tourism | 3 Credit |
| | TTM 401 Sustainable Tourism Development | 3 Credit |
| | TTM 402 Cultural Tourism | 3 Credit |
| | TTM 403 Tourism Legislation | 3 Credit |
| C. | Industrial Attachment | |
| | TTM 491Industrial attachment | 9 Credit |
| | TTM 492 Internship Report | 3 Credit |
| D. | Electives Courses (Any One of the following) | |
| | ELT 436 Tourism and Aviation | 3 Credit |
| | ELT 437 Spiritual Tourism | 3 Credit |
| | ELT 438 Airlines Operation and Management | 3 Credit |
| | ELT 439 Travel Photography and Videography | 3 Credit |

Eligibility for Admission

The candidates applying for admission to BTTM program must have:

- Successfully completed twelve-year schooling or its equivalent from any university, board or institution recognized by Tribhuvan University;
- Minimum D grade in each subject of Grade 11 and 12 with CGPA 1.80 or more / Minimum D+ grade in each subject of grade 11 and 12 with CGPA 1.80 or more who passed in 2078 or before 2078 / Secured at least second division in the 10+2, PCL or equivalent program;
- Complied with all the application procedures.

Admission Criteria

Written Test:

Applicants are required to appear in the entrance test commonly known as Central Management Admission Test (CMAT) conducted by the Faculty of Management. The test will follow the international testing pattern and standards. It includes the areas like:

- Verbal Ability
- Quantitative Ability
- Logical Reasoning
- General Awareness

There shall be altogether one hundred (100) objective questions in the CMAT containing twenty (25) questions in each section with a total weight of 100 marks. Student must secure a minimum of 40% in the CMAT in order to qualify for the interview.

Interview:

Only short-listed candidates from the written test will be interviewed and selected for admission. Candidates selected for admission will have to produce original certificates /testimonials for all examinations passed at the time of admission.

Examination, Evaluation and Grading System

The BTTM program will be executed through the semester system. There will be altogether eight semesters required to complete the regular program. The internal (ongoing) evaluation and the external end-semester examination shall carry 40% and 60% weightage respectively for theory-based courses. The internal (ongoing) evaluation, the external end-semester examination and external practical examination shall carry 20%, 30% and 50% weightage respectively for practical-based courses. The final grade of the student shall be determined on the overall performance in the internal and external examinations.

The internal (ongoing) evaluation shall be conducted by the Campus/College. The internal (ongoing) evaluation is conducted through continuous monitoring of the student's periodic assessments and progress reports. Classroom assignments, home assignments, unit tests, mid-terminal tests, end-semester tests etc. are the tools to measure student knowledge, skill, and ability. Similarly, attendance, punctuality, discipline, grooming and overall behavior of the students are also used to assess the learners' achievement.

The external end-semester examination is conducted through written tests at the end of each semester and shall be conducted by the Faculty of Management, Tribhuvan University.

The 50% marks of external practical examination of different subjects will be conducted through the following:

| Subject | Practical |
|---|-----------------------------------|
| Values and Spirituality in Tourism | Report based on auto ethnography |
| Computer and Information Technology | Practical examination |
| Travel Service Operations and Management I | Field visit report & presentation |
| Airlines Ticketing and Fare Construction | Practical examination |
| Language I : French/Chinese | Viva voce |
| Global Distribution System | Practical examination |
| Travel Service Operations and Management II | Practical examination |
| Language II: French/Chinese | Viva voce |
| Tour Guiding and Interpretation | Tour commentary |
| Electronic Tourism | Project work & presentation |
| Air Cargo Management | Practical examination |
| Tourism Geography | Field visit report |
| Travel Photography and Videography | Travel Blog/Vlog |

Evaluation of the external practical examination shall be conducted jointly by the internal examiners (concerned subject faculty of college) and external examiners (appointed by FoM, TU). Students must secure a grade point of 3.0 with Letter grade 'B' in order to pass in the practical examination.

The evaluation of the Industrial Exposure program will be carried out by concerned University, College and Industry. 80% of the total evaluation shall be done by the industry and remaining 20% shall be jointly evaluated by the University and the College.

Passing Grade and grading system

The final evaluation of students is done through the examination conducted by Tribhuvan University. Students must secure a minimum of grade 'B' or Grade Point Average (GPA) of 3.00 in the internal

evaluation in order to qualify to appear in the semester examination. In order to pass the semester examination, the student must secure a minimum of grade 'B" or the Cumulative Grade Point Average (CGPA) of 3.00. The grading system shall be as follows:

| Letter Grade | Cumulative Grade Point Average (CGPA) | Marks Obtained in Percent | Divisions/Remarks |
|-----------------|--|---------------------------|----------------------------|
| Α | 4.00 | 90 - 100 | Distinction |
| А- | 3.70 - 3.99 | 80 - 89.9 | Very Good |
| B + | 3.30 - 3.69 | 70 – 79.9 | First Division |
| В | 3.00 - 3.29 | 60 - 69.9 | Second Division |
| В- | 2.70 - 2.99 | 50 - 59.9 | Pass in Individual Subject |
| F | Below 2.70 | Below 50 | Fail |

Failing in a Course:

In case of failure in one or more courses at the end-semester examinations, students can appear in a make-up/chance examination to be arranged in subsequent semester.

Attendance Requirement:

- Students are required to have a minimum of 80% attendance in Theory and Practical classes of each subject to qualify for end-semester examination.
- Students are also required to have a minimum 80% attendance during Industrial Exposure in Eighth semester.

Industrial Exposure and Internship Report:

The students are required to complete their Industrial Exposure and Internship during the eighth semester for minimum of 20 weeks. The internship placement allows the students to access the future prospective employment opportunities through trainings and professional exposures at the global level partner industries located in Nepal and abroad.

During the industrial exposure, the students would be attached to acclaimed Travel agencies, Trekking agencies, Rafting agencies, Airlines, Hotels, National and International tourism-related associations, Government agencies, Adventure companies and other hospitality-based industries. The students should maintain a weekly logbook in the prescribed format of Tribhuvan University. The logbook has to be duly signed and stamped by the authority of the respective department of the attached industry. The students must prepare and submit an internship report upon the completion of industrial exposure and attend viva voce for the fulfillment of the BTTM degree.

Credit Transfers and Withdrawal:

- The program allows students to transfer the credits earned by them in similar program of other universities recognized by Tribhuvan University.
- A student who has partially completed the BTTM program and would like to discontinue his/her studies shall also be allowed to withdraw from the program. In such cases, a certificate specifying the credit earned by the student in the program shall be provided.

Graduation Requirements:

The BTTM Program extends over eight semesters (four academic years). The BTTM degree is awarded upon the successful completion of all the following requirements specified by the curriculum:

- Successful completion of 126 credit hours as prescribed by the course with minimum passing grade in all subject with GPA 3.
- Successful completion of Industrial Exposure with minimum of grade 'B'.
- Completion of courses for the fulfillment of BTTM Program must occur within seven years from the date of initial registration to the program.

Course Cycle for Bachelor of Travel and Tourism (BTTM) First Semester

| Course No. | Subjects | Credit Hour | Internal | Theory | Practical | Total |
|---------------|---------------------------------------|----------------|----------|--------|-----------|-------|
| ENG 101 | English I | 3 | 40 | 60 | | 100 |
| MGT 101 | Principles of Management | 3 | 40 | 60 | | 100 |
| ITC 101 | Computer and Information Technology | 3 | 20 | 30 | 50 | 100 |
| TTM 101 | Fundamentals of Travel and Tourism | 3 | 40 | 60 | | 100 |
| TTM 102 | Values and Spirituality in Tourism | 3 | 20 | 30 | 50 | 100 |
| TTM 103 | Hospitality Operations and Management | 3 | 40 | 60 | | 100 |
| | Total | 18 | - | - | - | 600 |

Second Semester

| Course No. | Subjects | Credit Hour | Internal | Theory | Practical | Total |
|---------------|--|----------------|----------|--------|-----------|-------|
| ENG 151 | English II | 3 | 40 | 60 | | 100 |
| ACC 151 | Financial Accounting | 3 | 40 | 60 | | 100 |
| MGT 151 | Organizational Behavior and Human Resource Management | 3 | 40 | 60 | | 100 |
| TTM 151 | Tourism in Nepal | 3 | 40 | 60 | | 100 |
| TTM 152 | Travel Service Operations and Management I | 3 | 20 | 30 | 50 | 100 |
| TTM 153 | Airlines Ticketing and Fare Construction | 3 | 20 | 30 | 50 | 100 |
| | Total | 18 | - | - | - | 600 |

Third Semester

| Course No. | Subjects | Credit Hour | Internal | Theory | Practical | Total |
|---------------|---|----------------|----------|--------|-----------|-------|
| TTM 201 | Adventure Tourism | 3 | 40 | 60 | | 100 |
| ACC 201 | Cost and Management Accountancy | 3 | 40 | 60 | | 100 |
| TTM 202 | Tourism Marketing | 3 | 40 | 60 | | 100 |
| TTM 203 | Language I: French/Chinese | 3 | 20 | 30 | 50 | 100 |
| TTM 204 | Global Distribution System and E-ticketing | 3 | 20 | 30 | 50 | 100 |
| TTM 205 | Travel Service Operations and Management II | 3 | 20 | 30 | 50 | 100 |
| | Total | 18 | - | - | - | 600 |

Fourth Semester

| Course No. | Subjects | Credit Hour | Internal | Theory | Practical | Total |
|------------|--|----------------|----------|--------|-----------|-------|
| SOC 251 | Nepalese Society and Politics | 3 | 40 | 60 | | 100 |
| FIN 251 | Financial Management | 3 | 40 | 60 | | 100 |
| TTM 251 | Language II: French/Chinese | 3 | 20 | 30 | 50 | 100 |
| TTM 252 | Tour Guiding and Interpretation | 3 | 20 | 30 | 50 | 100 |
| TTM 253 | Tourism Destination Development and Management | 3 | 40 | 60 | | 100 |
| TTM 254 | Electronic Tourism | 3 | 20 | 30 | 50 | 100 |
| | Total | 18 | - | - | - | 600 |

Fifth Semester

| Course No. | Subjects | Credit Hour | Internal | Theory | Practical | Total |
|------------|----------------------|----------------|----------|--------|-----------|-------|
| STT 301 | Statistics | 3 | 40 | 60 | | 100 |
| MGT 301 | Entrepreneurship | 3 | 40 | 60 | | 100 |
| TTM 301 | Air Cargo Management | 3 | 20 | 30 | 50 | 100 |
| TTM 302 | Tourism Economics | 3 | 40 | 60 | | 100 |
| TTM 303 | Tourism Geography | 3 | 20 | 30 | 50 | 100 |
| | Total | 15 | _ | - | - | 500 |

Sixth Semester

| Course No. | Subjects | Credit Hour | Internal | Theory | Practical | Total |
|------------|---|----------------|----------|--------|-----------|-------|
| MGT 351 | Strategic Management | 3 | 40 | 60 | | 100 |
| RCH 351 | Research Methodology and Research Project | 3 | 40 | 60 | | 100 |
| TTM 351 | Eco-Tourism | 3 | 40 | 60 | | 100 |
| TTM 352 | Tourism Planning and Policies | 3 | 40 | 60 | | 100 |
| TTM 353 | MICE Tourism | 3 | 40 | 60 | | 100 |
| | Total | 15 | _ | - | - | 500 |

Seventh Semester

| Course No. | Subjects | Credit Hour | Internal | Theory | Practical | Total |
|------------|---------------------------------|----------------|----------|--------|-----------|-------|
| TTM 401 | Sustainable Tourism Development | 3 | 40 | 60 | | 100 |
| TTM 402 | Cultural Tourism | 3 | 40 | 60 | | 100 |
| TTM 403 | Tourism Legislation | 3 | 40 | 60 | | 100 |
| | Elective-I | 3 | 40 | 60 | | 100 |
| | Total | 12 | - | - | - | 400 |

Elective-I (Any One)

| Course No. | Subjects | Credit Hour | Internal | Theory | Practical | Total |
|------------|------------------------------------|----------------|----------|--------|-----------|-------|
| ELT 436 | Tourism and Aviation | 3 | 40 | 60 | | 100 |
| ELT 437 | Spiritual Tourism | 3 | 40 | 60 | | 100 |
| ELT 438 | Airlines Operation and Management | 3 | 40 | 60 | | 100 |
| ELT 439 | Travel Photography and Videography | 3 | 20 | 30 | 50 | 100 |

Eighth Semester

| Course No. | Subjects | Credit Hour | Internal | Theory | Practical | Total |
|------------|-----------------------|----------------|----------|--------|-----------|-------|
| TTM 491 | Industrial Attachment | 9 | - | - | | 300 |
| TTM 492 | Internship Report | 3 | - | - | | 100 |
| Total | | 12 | - | - | - | 400 |

Total Credit Hours: 126 Credits